

Community Benefit Report 2023

Elmore



Continuing Our Legacy of Excellence in Health Care

From our founding in 1902 to 2022, when we were recognized as one of the top 15 Health Systems in the nation for the 9th consecutive year, St. Luke's has always been a leader in quality care and a dedicated community partner.

As Idaho's only locally based, not-for-profit, community owned and led health system, we are committed to providing all patients with the highest quality health care, regardless of their ability to pay.

merATIVE
15 Top
Health
Systems



“ Health care is about relationships. Great health care comes from the heart, and I am thankful to be able to say that St. Luke's partnerships, community collaborations, board member engagement, volunteer dedication and team member commitment are driven by that heart-centered spirit. It makes our mission—and excellent patient outcomes and experiences—possible.

– Chris Roth, St. Luke's President and CEO



With support from St. Luke's, the Mountain Home Parks and Recreation Department served 124 young people through Connected Kids, a mentorship and game-playing program that improved their mental health, fostered friendships, and taught them valuable small-business and computer skills.



St. Luke's partnered with community groups, such as Mountain Home High school students and staff, to raise awareness about mental and behavioral health concerns, especially among Elmore County youth. As part of this effort, St. Luke's funded and developed Help is Here!, a bilingual suicide prevention and emotional and mental health resource guide.



St. Luke's Health System Overview

Report of Community Benefits 2023

St. Luke's primary service area is Ada County, with our secondary service area covering southwest, south-central and west-central Idaho, eastern Oregon and northern Nevada. The numbers below provide a broad overview of the rich benefits St. Luke's provides to local communities in these counties: Ada, Blaine, Canyon, Elmore, Jerome, Twin Falls and Valley. All numbers are current as of the fiscal year ending Sept. 30, 2023.



\$869 Million
Total Community Benefit



\$36 Million
Charity Care



\$105 Million
Services and Programs for the Community



\$18.5 Million
Donations Received

Community Needs Determination Process

St. Luke's community health efforts are directed by community needs assessments, St. Luke's community boards and Community Health and Engagement. In 2023, St. Luke's and partners conducted the first joint Community Health Needs Assessment, which is designed to help us better understand the most significant health challenges facing the individuals and families in our service areas.

Community Health and Engagement, in collaboration with internal and external stakeholders, is responsible for developing, implementing and maintaining optimal community health initiatives designed to address our communities' most significant health needs.



St. Luke's dedication to community benefit guides us to maximize partnerships and available resources, ensuring people have equitable opportunities to achieve their optimal health and well-being.

– Theresa McLeod, St. Luke's Administrator of Community Health and Engagement

St. Luke's Elmore Overview

Report of Community Benefits 2023

St. Luke's Elmore is a critical access hospital serving Mountain Home and the large, rural areas of Elmore County. The former Elmore Medical Center was founded in 1955 and integrated with St. Luke's Health System in 2013. The hospital, area clinics and local providers are a vital part of this close-knit community, which includes Mountain Home Air Force Base.



\$7.3 Million

Total Community Benefit



\$176,000

Donations Received



640

Volunteer Hours



44

Volunteers



286

Employees



169

Physicians*



101

Advanced Practice Providers*

Providing a High Quality of Care

\$912,591

Education of Health Professionals

\$85,195

Subsidized Health Services

\$8,644

Community Health Improvement Services

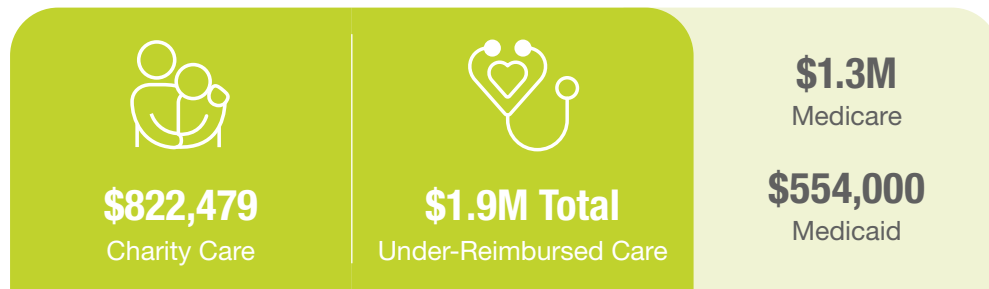
\$64,551

Cash and In-Kind Donations

Community Services

*Providers with practice privileges at our locations. All numbers provided as of fiscal year ending Sept. 30, 2023.

St. Luke's Elmore Overview



St. Luke's provides health care to eligible patients without charge or at a reduced rate, based upon a sliding scale derived from federal poverty guidelines.



I'm proud of our students and their vision for change. Our partnership with St. Luke's for the #YouAreMore and Community Canvas projects, and the Yellow Buddy Benches, let youth know they're not alone in their struggles.

– Karen Brescia, RN, Mountain Home High School Health Occupations Teacher



Giving Thanks

Our work assessing and addressing community needs would not be possible without a visionary board of directors and our dedicated community boards. We are grateful for their partnership and guidance.

St. Luke's Health System Board of Directors as of Sept. 30, 2023:

Andrew Scoggin, Chairperson
Emily Baker
Brigette Bilyeu
Tom Corrick
Rosa Dávila, PhD
Lucie DiMaggio, MD
Mark Durcan
Bill Gilbert
Lisa Grow
Allan Korn, MD
Dan Krahn
Bob Lokken
Rich Raimondi
Chris Roth, President/CEO
Jill Twedt
Bill Whitacre

St. Luke's Elmore Community Board as of Sept. 30, 2023:

James Gilbert, Chairperson
Connie Cruser, RN
Karen Galvan, MD
Richard Gorman
Lloyd Knight
Mildred McNeal
Lisa Melchiorre, MS, RN, NEA-BC
Allen "Nix" Nicksich
Dayana Rodriguez
Paul Shrum

The information provided in this report is required by Idaho Code 63-602D, which states that 501(c)(3) hospitals having 150 or more beds must file a community benefit report with the Board of Equalization by Dec. 31 of each year. According to the code, the report is to include a description of the process the hospital has used to determine general community needs that align with the hospital's mission. In addition, the report shall include the hospital's amount of:

- Unreimbursed services for the prior year (charity care, bad debt, and under-reimbursed care covered through government programs).
- Donated time, funds, subsidies and in-kind services.
- Additions to capital such as physical plant and equipment.